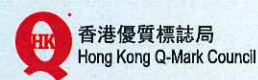


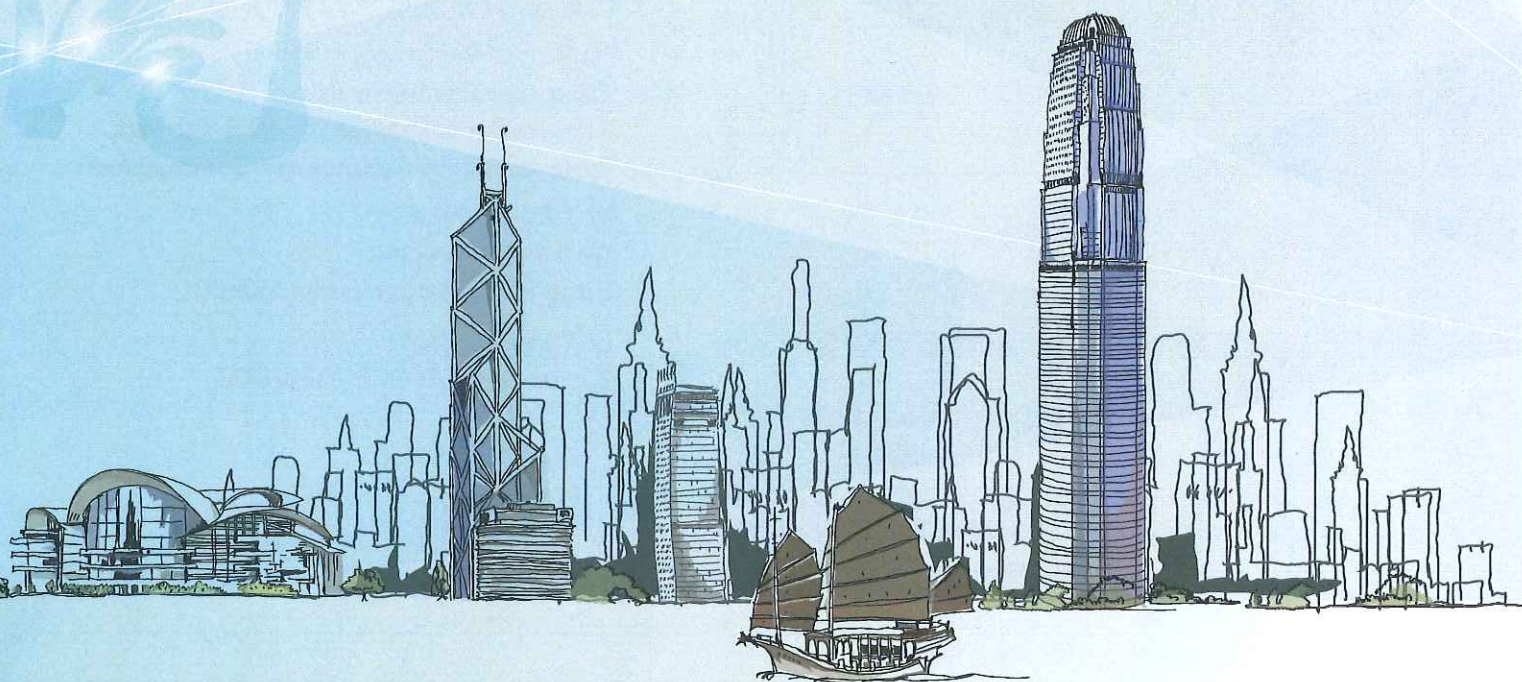
Organisers:



Sponsor:



# Conference on **ISO 9001:2015**



**Date:** 25 November 2015 (Wednesday)

**Venue:** Conference Hall, 4/F, HKPC Building,  
78 Tat Chee Avenue, Kowloon, Hong Kong

## Overview

First published in 1987, ISO 9001 is one of the most widely used ISO standards around the world and in Hong Kong. It sets out the standard requirement for quality management system that facilitates businesses and organisations in various scale in improving their productivity and efficiency, resulting cost reduction. ISO 9001 certification also helps business and organisations in enhancing customer satisfaction and establishing their branding.

To ensure that the standard remains relevant to today's business environment, Technical Committee 176 (TC 176) of the International Organization for Standardization (ISO) regularly review and update this international standard. The latest version ISO 9001:2015 has just been released in September.

The ISO is an independent, non-governmental organisation and the world's largest developer of voluntary international standards. Under the Technical Management Board of ISO, over 200 technical committees have been set up that lead standard development, and TC 176 is the one responsible for quality management and quality assurance (i.e. ISO 9001).

Whether you are a certification body or an organisation that has acquired or wishes to acquire quality management certification, this conference is an event not to be missed.

## Programme

| Time | Topic  | Speaker  |
|------|--|--|
| 1730 | Registration   |  |
| 1800 | Welcome Remarks  | Mrs Katie Altoft<br>Chairperson, ISO/TC 176<br><br>Mr Wong Wang-wah<br>Executive Administrator,<br>Product Standards Information Bureau,<br>Innovation and Technology Commission<br><br>Mrs Agnes Mak<br>Executive Director,<br>Hong Kong Productivity Council |
| 1815 | An introduction to ISO 9001:2015, with highlight on <ul style="list-style-type: none"><li>• the need for a new version of ISO 9001,</li><li>• benefit brought through the implementation of the new standard, and</li><li>• helpful tips for potential users to make use of and existing users to comply with the new standard</li></ul> | Dr Nigel H. Croft<br>Chairperson, ISO/TC 176/SC2   |
| 1945 | Question and Answer Session  |  |
| 2000 | End of Conference  |  |

### Biography – Dr Nigel H. Croft



Dr Nigel H. Croft has been actively involved in Quality Management since 1974, when he began his career in the British steel industry as a student apprentice.

Dr Croft holds a first class honours degree in Natural Sciences from Cambridge University, England, and a Doctorate in Materials Science from Sheffield University. He is a Chartered Engineer and Chartered Quality Professional in the UK, a Fellow of the Chartered Quality Institute, an IRCA-registered Principal Auditor of Quality Management Systems and a Senior Member of the American Society for Quality. He has been involved in ISO/TC176 since 1995, currently serving as Chair of SC2, the subcommittee responsible for the ISO 9001 and ISO 9004 standards, among others.