

POISED TO SERVE BETTER
AND
MEET FUTURE OPPORTUNITIES
新面貌迎接新機遇

Raymond Wong

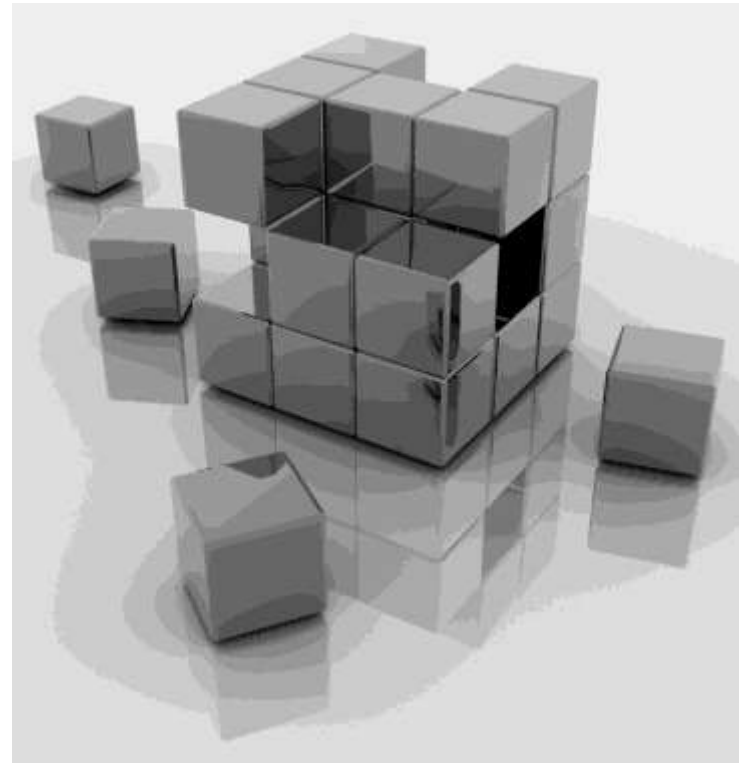
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WHEN YOU NEED TO BE SURE



- Globalization
- Rise Awareness on Quality, Health & Safety and Environment
- Concern on Corporate Social Responsibility
- Trend on Green Commitments
- Stringent Regulatory Requirement



MAJOR ELEMENTS



PEOPLE

- Trust
- Integrity
- Professionalism

KNOWLEDGE

- Regulation
- Technical
- Market

- Government
 - HKCTC
 - HKAS
 - HKQF
 - ICAC
- Academic Institution
 - VTC
 - Open University
- Association
 - HKTIC
 - HKGCC
 - HKICA



HEART OF SGS - INTEGRITY

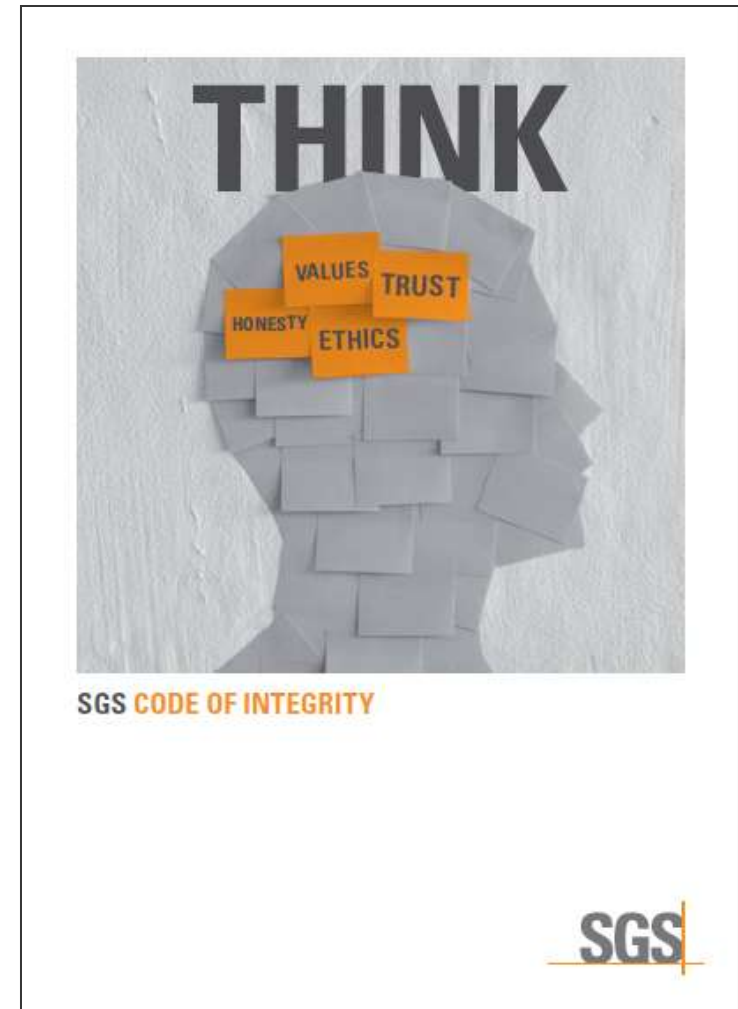
CEO STATEMENT BY CHRIS KIRK:

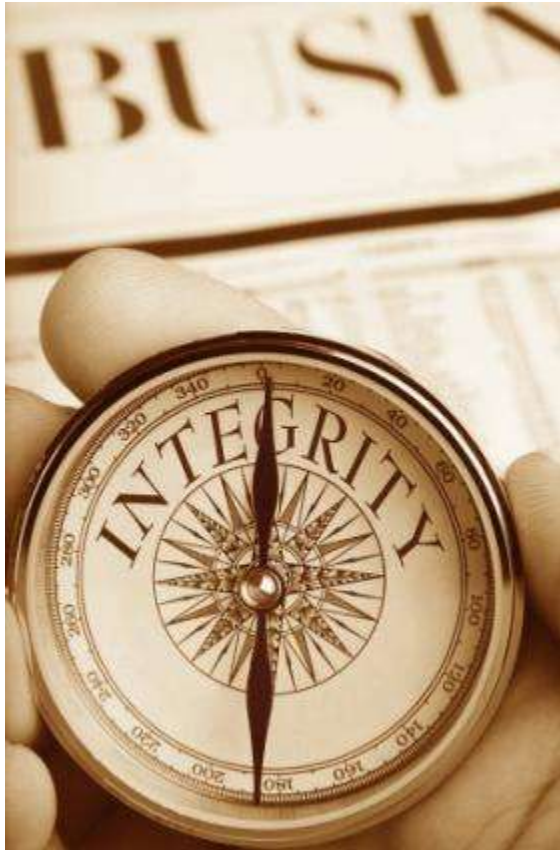


**TRUST, HONESTY,
TRANSPARENCY,
ACCOUNTABILITY AND
PRINCIPLES**

**ARE THE CORNERSTONES OF THE SGS BRAND AND
BUSINESS. CUSTOMERS RELY ON OUR INTEGRITY AND THIS
TRUST MUST BE NURTURED AND SAFEGUARDED DAY
AFTER DAY.**

- Defines Principles of Professional Integrity
- Guideline for Correct Decision at Work
- Applies to all Employees, Contractors, Consultants, Freelancers, JV Partners, Agents, Subcontractors or anyone acting on behalf of SGS





- Annual Integrity Training Program
 - Mandatory for all SGS employees
 - Refresh and motivate employees and ensure integrity remains at the centre of the services we offered

- E-learning
 - Tailored for new employees as part of their induction
 - Combine Integrity into day-to-day business activities

PROFESSIONAL DEVELOPMENT IN SGS

- Academic Knowledge
 - Education Subsidy
- People Development
 - Internship Program
 - Coach-coachee Program
 - Management Development Program
 - Leadership Conference
- Skill Training
 - Communication
 - Customer Service

PEOPLE ARE EVERYTHING

