



INTEGRITY MANAGEMENT OF A CONFORMITY ASSESSMENT BODY

合格評定機構的誠信管理

Raymond Wong

Director, Corporate PR and Business Development

WHEN YOU NEED TO BE SURE





PEOPLE

- Trust
- Integrity
- Professionalism

KNOWLEDGE

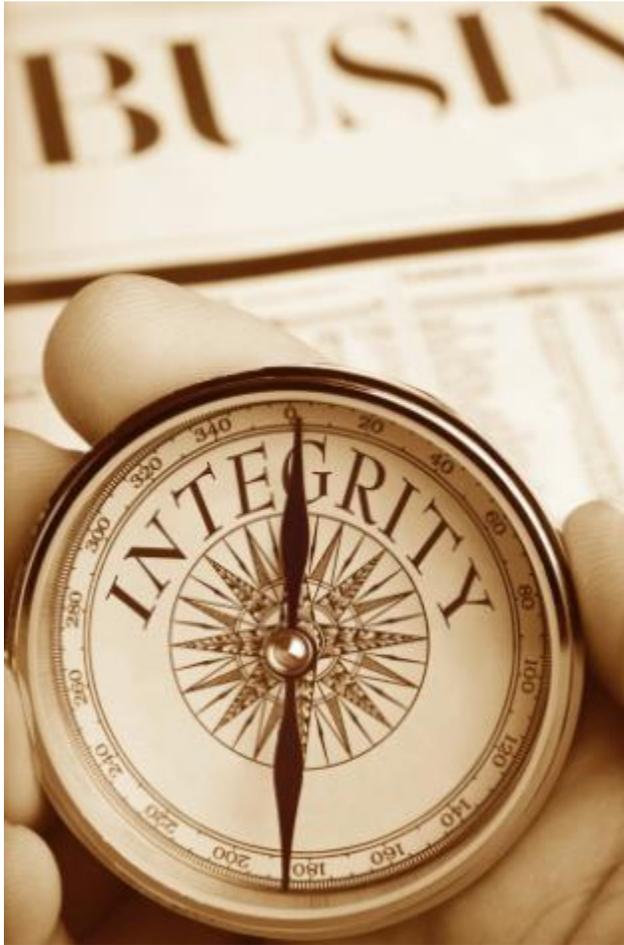
- Regulatory
- Technical
- Market Trend

HKAS Supplementary Criteria No. 6

PASSION
INTEGRITY
ENTREPRENEURSHIP
INNOVATIVE
SPIRIT

ANNUAL REPORT 2014

- HKCTC Report 2010
- HKAS Supplementary Criteria No.6
- ICAC Corruption Prevention Guide for Testing and Certification Industry
- SGS Annual Report 2014



- Integrity – Heart of SGS
- Code of Integrity – Expression of Values
- Everyone is Responsible
- Encourage Open Culture

CHIEF COMPLIANCE OFFICER STATEMENT BY OLIVIER MERKT:



MAINTAINING OUR PROFESSIONAL INTEGRITY

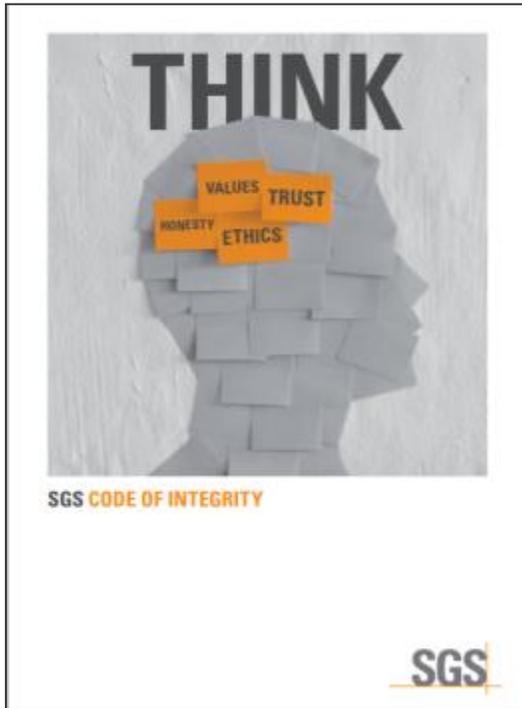
**IN OUR DEALINGS WITH CLIENTS, COLLEAGUES, SUPPLIERS
AND IN THE COMMUNITIES WHERE WE DO BUSINESS IS
THE ONLY WAY TO PROTECT OUR REPUTATION IN THE
MARKETPLACE. IT IS THE SHARED RESPONSIBILITY OF
EACH AND EVERY SGS EMPLOYEE.**



HIGHLIGHT OF INTEGRITY MANAGEMENT SYSTEM

WHEN YOU NEED TO BE SURE

SGS



- Applies to
 - Employees
 - Senior Management
 - Affiliated companies
 - Contractors, joint-venture partners, agents and subcontractors
 - Anyone acting on behalf of, or representing SGS
- Approved by OC & Board of Directors
- Professional Conduct Committee to ensure implementation globally

INTEGRITY RULES





Day 1:
Employee signs
SGS Code of
Integrity with
employment
contact

Within 3 Months:
Employee
completes e-
learning
programme on
Code of Integrity

Every Year:
Employee must
complete one-
hour face-to-face
Annual Integrity
Training

- Encourage employees and customers to report suspected violation of the Code
- Confidential integrity help lines are set up by headquarter to facilitate reporting





IS SYSTEM AND PROCESS
ENOUGH?

WHEN YOU NEED TO BE SURE





Reinforcing a culture of integrity across
SGS Group

Trust

Honesty and
Transparency

Accountability

Principles



Key messages for employees

SGS fosters a culture of integrity where employees feel supported in making the right decision

Employees are encouraged to openly discuss integrity issues

Employees do not have to deal with difficult decisions alone. They can refer to their supervisor.

Employees should never compromise their integrity and will not get into trouble for double-checking

If employees are unable to resolve an issue they should call the Integrity Helpline

***“OUR REPUTATION FOR
INTEGRITY IS OUR LICENCE TO
OPERATION. WITHOUT THIS
REPUTATION, WE DO NOT
HAVE A BUSINESS”***

By SGS CEO in 2014 Sustainability Report

THANK YOU !

WWW.SGSGROUP.COM.HK

WHEN YOU NEED TO BE SURE

